How to Access the SF Employee Learning Portal

A Quick Guide for UCSF Faculty, Staff, and Trainees at ZSFG

Reminders
- Use Firefox or Microsoft Edge Web Browsers
- Turn Off Pop-Up Blockers
Visit: [https://zsfg.ucsf.edu](https://zsfg.ucsf.edu) ➔ Resources ➔ 2021 SF Learning

**2021 SF Learning Modules and Compliance & Privacy Training**

**SF Learning Dates**

UCSF Faculty and Staff at ZSFG Launch Date:

**May 3, 2021**

UCSF Trainees at ZSFG Launch Date:

**June 1, 2021**

Completion Deadline:

**November 1, 2021**

**Mandatory Training Requirement**

Training is mandatory for all DPH and UCSF faculty, staff and trainees who work at ZSFG or with DPH patients or data.

The topics covered are required by federal and state law, regulatory agencies, and ZSFG policy and procedures and support ZSFG’s goal to continuously improve patient care outcomes, promote patient and employee safety, encourage employee self-development, and serve the public.

[SF LEARNING LOGIN]  
[Select Link]
CCSF Login Page
If you know your POI# and Password, skip to Step 6

- Enter UCSF POI#
  Contact: Department Manager/ Champion or Trainee Administrator for Assistance

- Enter Password

First Time User?
Contact DPH IT for temporary password, 628-206-7378

Previous User and Forgot Password?
Select ‘Forgot your password?’ link

- Select ‘Agree & Sign In’
  IF you entered both POI# and Password
Step 3

Forgot your password? Page

- Enter your UCSF POI#
- Select ‘Submit’
Step 4

Verifying Secure Code Page

- Enter Secure Code from Phone
- Select ‘Verify’
Step 5

Reset Password Page

New Password Guidelines:

- 10 characters
- One numeric character
- One uppercase character
- One lowercase character
- One special character
- New & confirm password must match

Select “Submit’
Step 6

CCSF Login Page

- Enter UCSF POI#
- Enter Password
- Select ‘Agree & Sign In’
Verifying Secure Code

- Enter Secure Code from Phone
- Select ‘Trust this device for 30 days’
- Select ‘Verify’
Step 8

CCSF Dashboard Page

If you have logged onto this site previously, you may be directed to Step 12

Select ‘Multi-Factor’ (To Add Additional Layer of Security)
Please configure any 2 out of the 3 options (i.e. Mobile App, Mobile Number, or Security Questions)

Multi-Factor adds an additional layer of security to your account by using your mobile app, Mobile number, non-City email or security questions to verify your identity. Once set up, other users cannot access your account even if they guess your password. If you need to reset your password, you can use Multi-Factor options to verify your identity.
Step 10

Choose ‘SF Employee Portal’
Step 11

Select ‘Work Links’

DO NOT Select ‘My Learning’ option

then

Select ‘SF Learning’

SF Employee Portal
Step 12

SF Learning Platform Page

Select ‘My Learning’
Step 13

My Learning Requirements Portal: **Current**

Arrows #1, #2, and #3: Ensures you are in the ‘Current’ Tab of the ‘My Learning’ section to view all required trainings and to select ‘Launch’ to start a training.

Select the title of the module to start a requirement. Do NOT select 'Launch'
Step 14

Recommended: Take Screenshots

Helpful Tip:
Take screenshots when completing a module & requirement, in case the system does not automatically record completion.
Step 15

My Learning Requirements Portal: **History**

Arrows #1, #2, and #3: Ensures you are in the ‘History’ Tab of the ‘My Learning’ section to verify the system recognizes completion of the Cybersecurity Training.
Congratulations!

You have successfully logged into the SF Employee Portal, launched the My Learning application, and completed the Annual Cybersecurity training!
THANK YOU!